



FLORIDA BANKERS ASSOCIATION

2nd Annual
**OPERATIONS &
TECHNOLOGY**

MAY 14-15, 2024

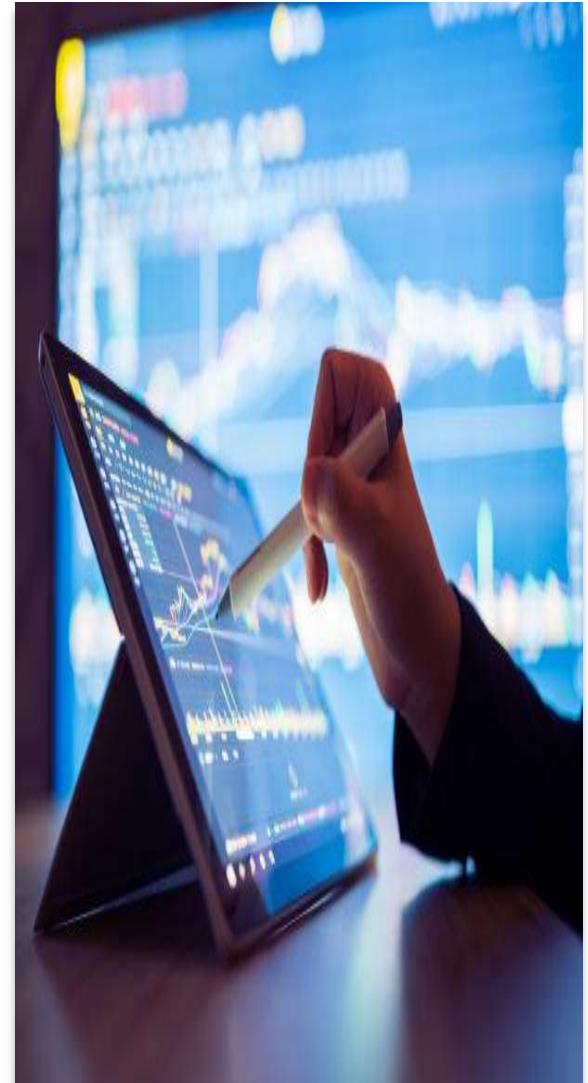
Register Online at
www.floridabankers.com



ABOUT THE FORUM

Welcome to a forum crafted specifically for forward-thinking operations and technology professionals. In an era where banking undergoes rapid transformation through technological advancements, staying ahead of the curve is paramount. Join us and your industry peers for two dynamic days of networking and targeted training, centered around addressing the evolving challenges we face.

Our agenda encompasses vital topics such as fortifying banking systems, navigating innovation amidst disruption, managing third-party risks, safeguarding against cyber threats, and exploring the latest developments in payments and AI. Don't miss this opportunity to equip yourself with the insights and strategies needed to thrive in today's ever-changing landscape.



WHO SHOULD ATTEND

Our program is tailored for a diverse audience, including IT officers and staff, operations officers and staff, risk officers, internal auditors, and forward-thinking executives with a strategic mindset. Whether you're in a technical role or a leadership position, this program offers valuable insights and practical knowledge to drive success in today's dynamic business environment.

FORUM FACILITATOR – JASON KEITH

Jason is a technology risk consulting manager in the Information Technology Services practice of Saltmarsh, Cleaveland & Gund. He specializes in consulting highly-regulated industries such as financial institutions, healthcare organizations and the defense industrial base, providing information security assessments, vulnerability and penetration testing and other related information security compliance services. Jason has over 20 years of professional experience and has held several technology-focused leadership roles with previous organizations, including Vice President of Risk, Chief Information Officer and Chief Operations Officer. He also has a strong operational background from past experience serving as a Bank Director, Credit Administrator, Compliance Officer and Financial Advisor.



This forum has applied for continuing education credits.



Registration **Prior to 04/13/24**

FBA Member: \$525.00

Non-Member: \$1,150.00

Registration **After to 04/14/24**

FBA Member: \$575.00

Non-Member: \$1,150.00



Sponsorship & Exhibitor Information

As an exhibitor you will have approximately four (4) hours dedicated to meet the attendees during meals and breaks. This event is a great way to connect with ops and tech officers all under one roof. We have limited exhibit space, all tables will be assigned on a first come first served basis. The exhibit fee includes one full conference registration. **Secure your booth through the registration portal.**

Sponsorship Prospectus [click here](#) or contact:

Brian Hickey, (850) 701-3510
bhickey@floridabankers.com



HOTEL INFORMATION

Call the hotel and identify yourself with the FBA 2nd Annual Operating & Technology Forum for the **\$139 room rate**.

May 14-15, 2024

Orlando Lake Mary Marriott

1501 International Parkway, Lake Mary, Florida 32746

Reservations: (800) 288-588-4656

Be sure to make your reservations before the cut-off date of Monday, April 15, 2024. After this date all reservations will be accepted on a space and rate availability. *Lunch will be provided. Appropriate attire is business casual. Please note that meeting rooms tend to be cold.*



WHO SHOULD ATTEND?

This program is targeted to IT officers and staff, operations officers and staff, risk officers, internal auditors, and strategically minded executives.

CONTACT: Olga Williams

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E: ojwilliams@floridabankers.com

Register Online: www.floridabankers.com



2nd Annual Operations & Technology Forum

Schedule at a Glance

TUESDAY / MAY 14

TIME	EVENT	LOCATION
8:30am – 9:00am	Registration	Cypress
9:00am – 10:00 am	Opening Remarks Facilitator: Jason Keith, Saltmarsh, Cleveland & Gund Senior Manager Technology Risk Best Practices for Securing Access to Banking Systems Zach Duke, CEO Finosec	Cypress
10:00am - 10:15am	Break	ABC Foyer
10:15am – 11:30am	Banker Technology & Operational Panel Eric Nadeau COO, CFO, One Florida Bank Daniel Dean EVP CTO, Cogent Bank Monté L. Ward EVP Bank Operations, CIO, Prime Meridian Rafael Rodriguez, Frist VP Information Security & audit Officer	Cypress
11:30am – 12:30pm	Lunch	Cypress
12:30pm – 1:30pm	Fostering Innovation to Meet the Challenges of Digital Disruption. Chad Tagtow, Citizens Bank & Trust	Cypress
1:30pm – 1:45pm	Break	ABC Foyer
1:45pm – 2:45pm	Third Party Risk Management: It's Isn't Getting Easier Rafael DeLeon, SVP of Industry Engagement	Cypress
2:45pm – 3:00pm	Break	ABC Foyer
3:00pm – 4:00pm	Beyond MFA: Leveling Up Cyber Security with Conditional Access Will McWilliams - Strategic Advisor, Safe Systems, Inc.	Cypress
5:00pm – 7:00pm	Networking Reception	ABC Terrace

Wednesday / MAY 15

TIME	EVENT	LOCATION
8:00am – 9:00am	Breakfast & Networking	ABC Foyer
9:00am – 10:00am	Faster Payments: Ready, Set, GO! Kevin Olsen, Payments Professor	Cypress
10:15am - 10:15am	Break	ABC Foyer
10:15am – 11:30pm	Banking on AI: how the Commercialization of AI is Changing Banking Stephen Reyes, Saltmarsh, Cleveland & Gund, Shareholder	Cypress
11:30am - Noon	Closing Remarks & Meeting Adjourned	