



FLORIDA BANKERS ASSOCIATION

2nd Annual Operations & Technology Forum

TUESDAY - MAY 14 | SCHEDULE-AT-A-GLANCE

TIME	EVENT	LOCATION
8:30am – 9:00am	Registration open Coffee & donuts served	
9:00am – 10:00 am	<p>Opening Remarks Facilitator: Jason Keith - Sr. Manager Technology Risk, Saltmarsh, Cleveland & Gund</p> <p>Best Practices to Simplify User Access Reviews Zach Duke - CEO, Finosec, Inc.</p> <p>Examiner expectations have clearly changed since the FFIEC Authentication Guidance was released in August of 2021. This session will highlight recent exam trends and best practices to make sure that your identity access and user review processes meet expectations</p>	Salon ABC
10:00am - 10:15am	Break	ABC Foyer
10:15am – 11:30pm	<p>Banker Technology & Operational Panel Eric Nadeau - COO & CFO, One Florida Bank Daniel Dean - EVP & CTO, Cogent Bank Stephen Reyes - Shareholder, Saltmarsh, Cleveland & Gund Rafael Rodriguez - Frist VP ISO & Audit Officer, Central Bank of Florida</p>	Salon ABC
11:30pm – 12:30pm	Lunch	Salon ABC
12:30pm – 1:30pm	<p>Fostering Innovation to Meet the Challenges of Digital Disruption. Chad Tagtow - SVP & Chief Innovation Officer, Citizens Bank & Trust</p>	Salon ABC
1:30pm – 2:30pm	<p>Third Party Risk Management: It's Isn't Getting Easier Rafael DeLeon - SVP of Industry Engagement, Ncontracts</p>	Salon ABC
2:30pm – 3:00pm	Break Coffee & Cookies served	ABC Foyer
3:00pm – 4:00pm	<p>Beyond MFA: Leveling Up Cyber Security with Conditional Access Will McWilliams - Strategic Advisor, Safe Systems, Inc.</p>	Salon ABC
4:00pm – 5:00pm	<p>Modern Banking Myths Busted: Separating Fact from Fiction Corey LeBlanc – Co-Founder, COO, CTO, Locality Bank Michelle Prohaska, Chief Compliance and Risk Officer with Nymbus</p> <p>In the rapidly evolving landscape of modern banking, it's crucial to separate fact from fiction. This session aims to debunk widespread myths that often cloud decision-making and strategic planning in the banking sector. With insights form Corey & Michelle, we tackle common misconceptions head-on, providing clarity and actionable knowledge.</p>	Salon ABC
5:00pm – 6:00pm	Networking Reception - Sponsored by FinResults, Inc.	ABC Terrace
6:00pm	Dinner on your own	



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WEDNESDAY - MAY 15 | SCHEDULE-AT-A-GLANCE

TIME	EVENT	LOCATION
8:30am – 9:30am	Big Breakfast & Networking	ABC Foyer
9:30am – 10:30am	<p>Faster Payments: Ready, Set, GO! Kevin Olsen, Payments Professor</p> <p>Join Kevin Olsen, aka the Payments Professor, for an engaging and informative update on the current state of faster payments, diving into the realms of Real-Time Payments (RTP) and placing a special focus on the FedNow Service.</p> <p>As we stand on the evolution in the way transactions are processed, the Professor will guide attendees through the latest advancements, operational impacts, and strategic benefits of adopting faster payment systems.</p>	Salon ABC
10:30am - 10:45am	Break	ABC Foyer
10:45am – 11:45pm	<p>Banking on AI: How the Commercialization of AI is Changing Banking Monté L. Ward - EVP Bank Operations & Chief Information Officer, Prime Meridian Bank</p>	Salon ABC
Noon – 1:30PM	<p>Lunch Vericast Demo Instant Issue</p>	Salon ABC