



2nd Annual Operations & Technology Forum

Schedule at a Glance

TUESDAY / MAY 14

TIME	EVENT	LOCATION
8:30am – 9:00am	Registration	Cypress
9:00am – 10:00 am	Opening Remarks Facilitator: Jason Keith, Saltmarsh, Cleveland & Gund Senior Manager Technology Risk Best Practices for Securing Access to Banking Systems Zach Duke, CEO Finosec	Cypress
10:00am - 10:15am	Break	ABC Foyer
10:15am – 11:30am	Banker Technology & Operational Panel Eric Nadeau COO, CFO, One Florida Bank Daniel Dean EVP CTO, Cogent Bank Monté L. Ward EVP Bank Operations, CIO, Prime Meridian Rafael Rodriguez, Frist VP Information Security & audit Officer	Cypress
11:30am – 12:30pm	Lunch	Cypress
12:30pm – 1:30pm	Fostering Innovation to Meet the Challenges of Digital Disruption. Chad Tagtow, Citizens Bank & Trust	Cypress
1:30pm – 1:45pm	Break	ABC Foyer
1:45pm – 2:45pm	Third Party Risk Management: It's Isn't Getting Easier Rafael DeLeon, SVP of Industry Engagement	Cypress
2:45pm – 3:00pm	Break	ABC Foyer
3:00pm – 4:00pm	Beyond MFA: Leveling Up Cyber Security with Conditional Access Will McWilliams - Strategic Advisor, Safe Systems, Inc.	Cypress
5:00pm – 7:00pm	Networking Reception	ABC Terrace

Wednesday / MAY 15

TIME	EVENT	LOCATION
8:00am – 9:00am	Breakfast & Networking	ABC Foyer
9:00am – 10:00am	Faster Payments: Ready, Set, GO! Kevin Olsen, Payments Professor	Cypress
10:15am - 10:15am	Break	ABC Foyer
10:15am – 11:30pm	Banking on AI: how the Commercialization of AI is Changing Banking Stephen Reyes, Saltmarsh, Cleveland & Gund, Shareholder	Cypress
11:30am - Noon	Closing Remarks & Meeting Adjourned	